ACCOMMODATION RULES OF HOSTEL TYRŠ

In the spirit of fair play, mutual respect, and responsibility, we kindly ask all guests to comply with these accommodation rules.

1. **Establishment of the Accommodation Agreement and Guest Identification.**
   - The hostel is authorized to accommodate only duly registered guests. For this purpose, **the guest is required to complete an online check-in via the Alfred application** and, as part of this process, provide the required details from a valid ID card, passport, or other valid form of identification **prior to arrival.**
   - The accommodation provider processes guests' personal data in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council (GDPR). Personal data is processed solely for the purpose of providing accommodation services, ensuring guests' stay, and fulfilling the accommodation provider's legal obligations. Detailed information on the processing of personal data, guests' rights, and contact details of the Data Protection Officer are available on the accommodation provider's website: https://sokol.eu/hostel-tyrs
2. **Duration of Stay**
   - Based on a confirmed reservation, the hostel is obliged to accommodate the guest on the day of arrival between 2:00 PM and 12:00 AM (midnight), unless agreed otherwise in the reservation. The room is reserved for the guest until this time. Check-in is self-service – prior to arrival, the guest will receive access codes for the entrance door and the shared room (via SMS and email).
   - Upon arrival, the guest is required **to collect bed linen from their personal locker** (the access code will be provided prior to arrival) and **make their assigned bed.** Upon departure, the guest must **remove the used bed linen and leave it on the bed.**
   - If a guest requests an extension of their stay, the hostel may offer a different room or bed than the one originally assigned.
   - The guest is entitled to use the room/bed for the agreed duration of their stay. The guest must check out of the hostel **no later than 10:00 AM** on the last day of their stay and vacate the bed by that time. If the guest fails to do so, the hostel is entitled to charge for an additional day.
   - If the bed has already been reserved for another guest and the original guest fails to vacate it even after being requested to do so, or is not present in the hostel, the hostel reserves the right—together with a three-member commission—to inventory the guest's belongings and store them in a secure place so that the bed can be made available to the next guest.
3. **Use of the Room and Hostel Facilities**
   - In the room and in all areas of the hostel, guests are not allowed to move any equipment or make any modifications to the electrical wiring or any other installations without the consent of the hostel management.
   - **Moving furniture** anywhere within the hostel facilities **is strictly prohibited.**
   - The guest is required to **use only the bed assigned to them**. It is prohibited to sit or lie on another guest's bed.
   - Sleeping outside **your assigned bed is strictly prohibited**, especially in the kitchen, dining area, corridors and other common areas.
   - The toilets and showers are shared, located in the corridor, and separated for men and women. Guests are required to maintain cleanliness in these areas and to ensure that **all water taps are turned off after use.**
   - The hostel does not provide catering services. A shared kitchen is available for guests. When using it, guests are required to maintain cleanliness and order, and after each use **ensure that all appliances, gas or electric burners, and water taps are turned off.**
   - It is strictly **forbidden to touch other guests' personal belongings** or to use their food, hygiene products, clothing, or luggage without their explicit consent. Any violation of this rule is considered a serious breach of the accommodation rules.
   - The use of personal electrical appliances in the hostel, especially in the rooms, is not permitted. Exceptions apply to appliances used for personal hygiene (e.g. electric shavers, hair dryers, etc.).
   - Upon leaving the room, the guest is required to **close the windows, turn off the lights, and lock the door.**
   - Any form of sexual activity is strictly prohibited within the hostel. Violation of this rule may result in a fine or immediate termination of the guest's stay without entitlement to a refund of the accommodation fee.

4. **Persons in the Hostel**
    - It is strictly prohibited to allow overnight stays of persons who are not properly registered guests of the hostel. Any breach of this obligation may be considered a serious violation of the accommodation rules. In such cases, the accommodation provider is entitled to request an additional payment for the accommodation of these persons, apply a contractual penalty, or in serious cases terminate the guest's stay immediately without any entitlement to a refund of the accommodation fee paid.
5. **Liability for Damage and Brought-in Property**
    - Guests are liable for any damage caused to the hostel's property. The guest is obliged to compensate for any damage unless they prove that they were not at fault. This claim also applies to damage discovered after the guest's departure.
    - The accommodation provider is liable for items brought into the accommodation premises by the guest, to the extent provided for by the Civil Code. Jewellery, money, and other valuables **must be stored by the guest in a locked personal locker** designated for this purpose.
    - The accommodation provider is not liable for items left unattended in common areas or for items stored outside the designated storage areas. The guest is obliged to report any loss, damage, or destruction of brought-in items to the accommodation provider without undue delay.
6. **Children and Animals**
    - For safety reasons, it is not appropriate to leave children under the age of 10 unattended in the room or in any other areas of the hostel.
    - Dogs and other animals are not allowed to be accommodated in the hostel.
7. **Smoking, Night Quiet Hours and Safety**
    - Smoking is strictly prohibited in all indoor areas of the hostel. In case of violation of the smoking ban, the guest will be charged a flat-rate compensation for costs associated with special cleaning and odor removal in the **amount of CZK 3,000** for each individual violation.
    - The guest is required to observe quiet hours between 10:00 PM and 7:00 AM and must not disturb other guests. Repeated or serious violation of quiet hours may result in immediate termination of the stay without entitlement to a refund of the accommodation fee paid.
    - Upon arrival after 10:00 PM, guests are required to enter the hostel and their room quietly so as not to disturb other accommodated guests.
    - The guest is required to familiarize themselves with the fire and evacuation instructions and to follow them throughout their stay. It is strictly forbidden to handle fire extinguishers without authorization from staff and to use open flames, including candles, cookers, or any other open sources of fire. Violation of these rules may result in immediate termination of the stay.
    - The common areas of the hostel are monitored by a CCTV system for the purpose of property protection and personal safety. Recordings are processed in accordance with applicable data protection legislation.
    - The guest is responsible for the safe use of access codes. It is prohibited to share these codes with third parties. In case of misuse or breach of this obligation, the hostel is entitled to terminate the guest's stay without compensation.
    - The possession and use of narcotic and psychotropic substances is strictly prohibited. The hostel reserves the right to terminate the stay of persons under their influence.
8. **Photography and Recording**
    - Guests are not permitted to photograph or record hostel staff or other guests without their prior consent. Any violation of this obligation may be considered a serious breach of the accommodation rules. The accommodation provider is entitled to request the deletion of any such recordings, impose a contractual penalty, or in serious cases terminate the guest's stay immediately without entitlement to a refund of the accommodation fee paid.
9. **Final Provisions**
    - The guest is obliged to pay the price for accommodation and any additional services in accordance with the valid price list prior to arrival, unless agreed otherwise.
    - These accommodation rules are binding for all hostel guests. By paying for the stay or completing the online check-in, the guest confirms that they have read and agree to these accommodation rules.
    - The hostel reserves the right to **refuse accommodation or to immediately terminate the stay of any guest** who violates these accommodation rules, seriously disturbs peace and order, endangers the safety, health, or property of the accommodation provider or other guests, or is under the influence of alcohol or other addictive substances. In such cases, the guest **is not entitled to a refund of the accommodation fee.**
    - Complaints from guests and suggestions for improving the hostel's operations are received by the hostel management.

Effective as of **1 May 2026**